

Harvey Mieske
1565 Covington
Ann Arbor, MI 48103
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Lloyd Bridges Traveland, Inc.
1603 S. Main St.
Chelsea, MI 48118-1496

Lloyd Bridges Traveland:

Thank you for the friendly and efficient way in which I was treated as a customer.

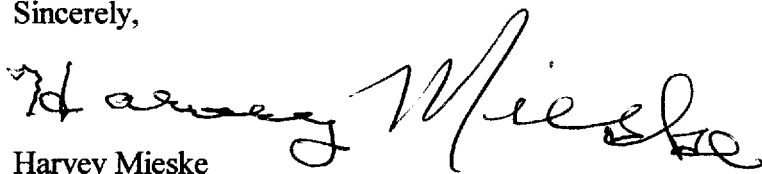
I knew what I wanted when I came to your show place: a Cougar trailer that had been at your fall 2007 camper show. Jeff, my salesman, told me the unit had been spoken for, but would call me if the buyer canceled. He told me more about the trailer and warranties involved and answered all my questions. Then, he arranged a trade-in for our trailer. As it turned out, the buyer decided to cancel and use a dealership closer to home. Jeff immediately called me and I started the process to purchase it. Everything went smoothly.

The Finance & Insurance Department told me of my options on a loan and the paperwork that was needed for the purchase of the new trailer. Information on getting a "Travel Trailer Service Contract" was given and I opted to get the coverage. There was no high pressure tactic--after terms were presented, then it was up to me to decide what I wanted.

Some parts were ordered from the Service Department at my request. I bought a stove top cover and ordered a new water tank gauge to replace a defective one in the trailer. Everything came in promptly and was installed by a very pleasant employee.

I would refer anyone looking for an RV to Lloyd Bridges Traveland.

Sincerely,


Harvey Mieske